



Tikona Digital Networks  
Mumbai, India  
[www.tikona.in](http://www.tikona.in)

**Industry:**

Communications

**Employees:**

200

**Oracle Products & Services:**

Oracle Financials  
Oracle Purchasing  
Oracle Inventory  
Oracle Business Accelerators

**Oracle Partner:**

New Generation Consultants  
[www.newgenusa.com](http://www.newgenusa.com)

**“As a new business, it was vital that our ERP infrastructure was deployed quickly so we could start serving customers. Using Oracle Business Accelerators, we installed the solution in record time.”** – Tarun Kumar, Chief Technology Officer, Tikona Digital Networks

**Tikona Digital Networks Deploys ERP System in 35 Days with Oracle Accelerate Methodology**

Tikona Digital Networks is a wireless broadband service provider based in Mumbai, India. Established in mid-2008, Tikona is currently building a framework that can deliver data, voice, and multimedia content services over any broadband or IP-based network. The company is operated by a group of telecommunications experts who have built some of the largest mobile, broadband, and direct-to-home services networks in India.

**Challenges**

- Find an enterprise resource planning solution that would meet the needs of an organization with a complex, sophisticated product line
- Deploy the solution in a short time frame of five weeks

**Solution**

- Engaged Oracle Certified Partner New Generation Consultants to deploy Oracle E-Business Suite to automate financials, purchasing, and inventory management functions
- Used Oracle Accelerate methodology to capture the company’s business requirements, automate the configuration process, and go live within 35 days
- Enabled monthly financial reports to be completed within one hour to two hours
- Improved visibility, tracking, and control of 20,000 network components and devices at customer sites, which helped to maintain an accurate inventory of assets
- Automated the procure-to-pay cycle, which eliminated errors resulting from manual data entry
- Installed a Web-based product ordering system, which allowed the purchasing department to process transactions within one day
- Enabled the company to meet its regulatory, taxation, and reporting requirements
- Integrated with existing Siebel CRM, Oracle billing, and operational support systems